



**Amy Albright**  
**General Manager**  
**Orlando FL (Arnold Palmer Medical Center)**

**What led you to choose a career in this industry and Sodexo?**

I can honestly say I didn't find the job, it found me. I was not sure what I wanted to do out of college. I was given the opportunity to meet my future GM at a social gathering and he explained to me what he did and asked if I was interested in a career in healthcare. I have experienced more than 18 years of progressive job responsibility and promotions with Sodexo. I am respected for my Environmental Services knowledge and corporate program implementation handling.

**Describe your average work day.**

I am the General Manager with direct responsibilities for all Environmental Services and Patient Transport functions, with oversight responsibilities of Food and Nutrition, for Arnold Palmer Hospital (APH), a 158 bed children's hospital, and the Winnie Palmer Hospital (WPH), a 273 bed Women's and Babies hospital. I supervise a management team and staff of 188 full time associates in Environmental Services and 25 full time associates in Patient Transport. I have budget responsibility for \$6.7 million dollars in managed volume, customer satisfaction, purchasing procedures, and all daily functions of the Support Services Department.

**What do you like most about working for Sodexo?**

Sodexo is a strong, growth oriented company that has strength in the food service industry and is working to create an equally strong market for exceptional Environmental Services programs. Sodexo offers you many avenues for advancement, whether it is in your current position or your future one.

**Have you been able to build relationships with your customers?**

Yes, I am considered part of the Hospital Administrative team. I am included in all the Manager programs, meetings and social events. Many people don't even know I am a contracted employee for the hospital.

**What have been the biggest rewards in your career?**

I have won several district awards over the past 5 years, which shows that my dedication and expertise is being recognized by upper level execs.